Did You Get a Red Pass?

You've completed all the required steps in the ReopenCU app, but still have a red pass. Try these tips to get a green pass.

- Students can check the Morningside or CUIMC health portal to make sure their vaccine proof was received.
- If you're a student who uploaded vaccination documentation more than 15 days ago and your vaccine status is “under review,” email vaccineinfo@columbia.edu.
- Re-upload your vaccination documentation if your vaccine status is NOT “under review".
- Couldn't get a gateway test at Lerner? Try the Medical Center.

Scan the QR code to get more green pass tips.

If you try all of these and still have a red pass, contact the CUIT Service Desk (askcuit@columbia.edu, 212-854-1919) or email covidresource@columbia.edu for help.